

# Online Excellence in Operations Management Program Series

presented by  
**UC Davis Graduate School of Management and EduMind**

UC Davis Graduate School of Management in association with EduMind, a world leader in online learning solutions, is pleased to offer the Excellence in Operations Management Program Series. This innovative series has been designed to provide knowledge that will open new pathways to becoming an effective leader in business today.

## The platform

- The 80-hour program series is offered through EduMind's on-demand, online platform.
- Working with UC Davis, EduMind's technology brings the classroom experience to you.
- Once registered, you begin your learning experience immediately and on your own schedule.
- Upon completion, you will receive a certificate of completion in Excellence in Operations Management from the UC Davis Graduate School of Management.

## Why EduMind?

Your schedule should not limit your advancement opportunities. With EduMind's online learning technology, this program series gives you the freedom you need to complete courses at your convenience, while providing an exceptional learning experience.

- As a PMI® Registered Education Provider (R.E.P.), EduMind abides by PMI established quality assurance criteria.
- Prepares you for the Project Management Institute's Project Management Professional (PMP) certification.
- EduMind is also accredited by the International Association for Continuing Education and Training (IACET).

For more information and to register:

<http://gsm.ucdavis.edu/opmgmt/programseries>

## Online, on-demand education



## Registration Fee

for this 80-hour program series is \$5,600.

*To begin the registration process, register for the 4 core courses in the Excellence in Operations Management Program Series. Once core courses are complete, you will be able to select 16 additional elective hours.*

*With EduMind's on-demand learning platform, you have 2 years to complete your courses.*

# EXECUTIVE EDUCATION

# Online Excellence in Operations Management Program Series

## Take 64 hours in the following Core Courses:

### **Decision Making and Problem Solving Using Analytics**

*16 hour course created and delivered by Dr. Rachel Chen*

In this course, participants will learn how to develop decision-making and problem-solving skills in conjunction with a quantitative model-building approach. The course will emphasize how structured modeling techniques, probability forecasts, simulations, and computer optimization models are used in making decisions in complex settings.

### **Transforming Business Operations Through People, Process, and Technology**

*16 hour course created and delivered by Cyrus Aram*

This course will offer insight into the heart of the root causes behind failed technology implementations before offering a proven holistic operational framework for resolution. What makes this course unique is the focus on people, process, and technology dimensions required to successfully transform business operations.

### **Managing for Operational Excellence**

*16 hour course created and delivered by Dr. David Woodruff*

The tricky thing about managing operations is dealing with uncertainty. This course takes a deep dive into how that affects the practice of planning for service, inventories, production, and projects.

### **Managing Costs and Motivating Quality**

*16 hour course created and delivered by Bruce J. Susich*

Participants will learn to measure and manage product and project costs and to motivate profitable and strategic outcomes. Service, merchandising, and manufacturing businesses will all be considered.

## Choose 16 hours from the following Elective Courses:

### **Negotiations: The Theory and Practice of Getting to “Yes”**

*8 hour course created and delivered by Jim Olson*

The purpose of this course is to develop participants' expertise in managing negotiations that occur in a variety of business settings. Managers not only need analytical skills to discover optimal solutions to problems but also proficient negotiation skills to get these solutions accepted and implemented.

### **Leveraging Innovation for Success**

*8 hour course created and delivered by Dr. Andy Hargadon*

This course explores the concept of innovating through the use of a strong network. The course explains the importance of this concept using numerous known and lesser-known stories and provides tools that can be used to identify and leverage participants' own innovation network.

### **Effective Leadership Development and Execution**

*4 hour course created and delivered by Scott Bush*

Effective leaders utilize their own strengths, and more importantly, they utilize the strengths of those around them. This course prepares participants to build a strong foundation where their competencies and confidence will help them create a culture of success.

### **Management Skills for New Supervisors**

*4 hour course created and delivered by Diane Polnow*

Transitioning from individual contributor to supervisor can be both exciting and daunting. This course helps to develop proven management skills and equip participants with tools that can be used when interacting with colleagues, bosses, and senior management.

### **Building Strong Working Relationships**

*4 hour course created and delivered by Scott Bush*

Building relationships is crucial to personal and professional success. This course focuses on developing interpersonal skills which enable participants to build strong working relationships.

### **Communicating with Confidence at Every Level in Your Organization**

*4 hour course created and delivered by Diane Polnow*

This course teaches participants how to brand themselves with credibility, trustworthiness, and integrity while also maintaining a strong image. Doing so allows for confident communication at all levels within an organization.

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# EXECUTIVE EDUCATION